

# AHEAD for Intelligent Operations

We help IT run smarter – integrating service management, monitoring, and analytics platforms to improve your efficiency, user experience, and security.

## Top Services

- > Strategy and Planning for Intelligent Ops
- > Application Performance Management Implementation
- > Infrastructure Monitoring Implementation
- > Enterprise Service Management Strategy and Governance
- > ServiceNow ITSM/ITOM Implementations and Reboots
- > Splunk for Event Correlation and Management
- > Security Operations Automated Response (SecOps)

## Numbers

### 100

*Clients served  
(Last 12 Months)*

### 64

*Delivery Consultants Across Three  
Specialty Practices: Enterprise  
Service Management, Enterprise  
Monitoring & Analytics, Security*

## Key Partners

**servicenow**

**APPDYNAMICS**

**DATADOG**

**splunk>**

### **ServiceNow** *Elite Partner*

- > 9.2 CSAT Score
- > Certified in Every Micro Certification Area
- > Product Specializations in SIR, VR, ITSM, Service Mapping, and Discover
- > 107 Sys Admin, Deliver, Suite Certifications

### **AppDynamics** *Titan Partner*

- > 2019 North American Partner of the Year
- > AppDynamics Certified Performance Analyst
- > AppDynamics Certified Implementation Professional

### **DataDog** *Gold Partner*

- > Specializing in Cloud Infrastructure Monitoring

### **Splunk** *Premier Partner*

- > 4 Splunk Core Certifications
- > 21 total Accredited Users and Certifications